



CORDLESS TELEPHONE AND ANSWERING SYSTEM

Filtered Sound™ with 10-Channel Autoscan

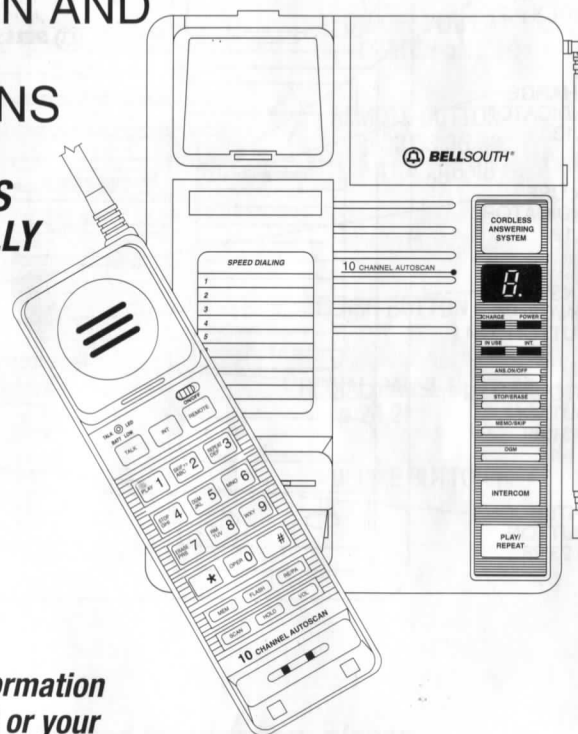
Model 796

OWNER'S MANUAL
INSTALLATION AND
OPERATING
INSTRUCTIONS

**PLEASE READ THIS
MANUAL CAREFULLY
BEFORE USE.
KEEP FOR YOUR
REFERENCE.**

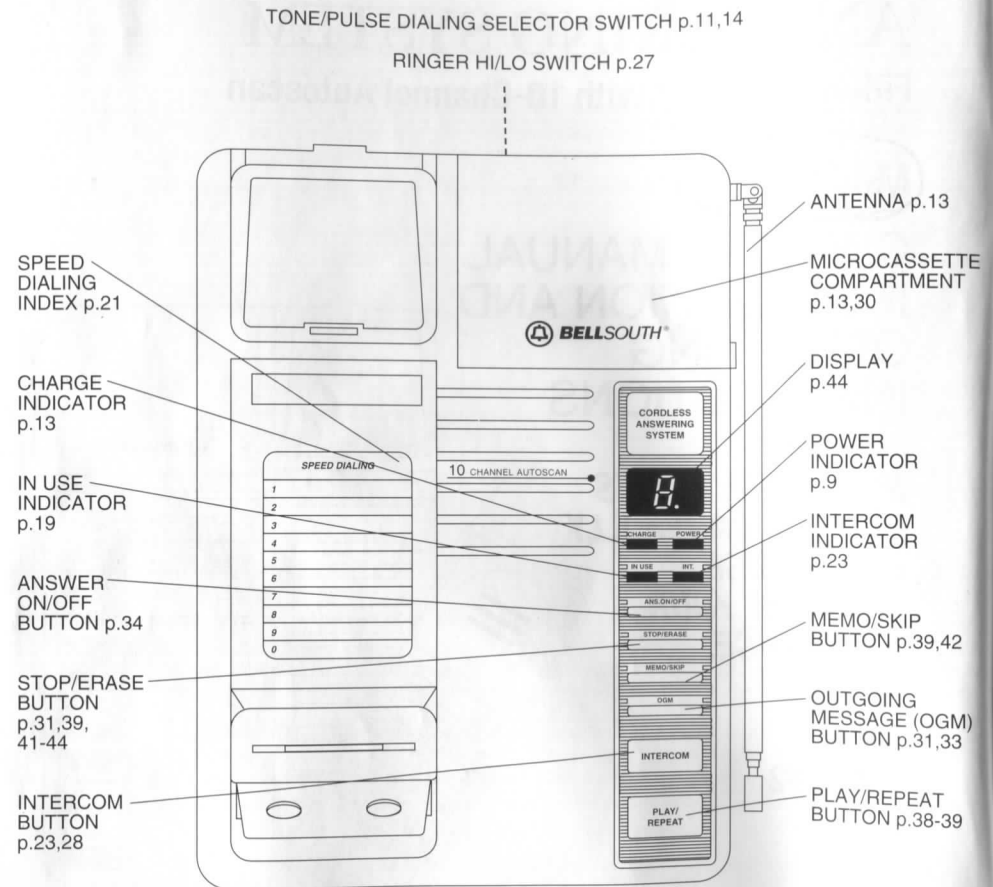
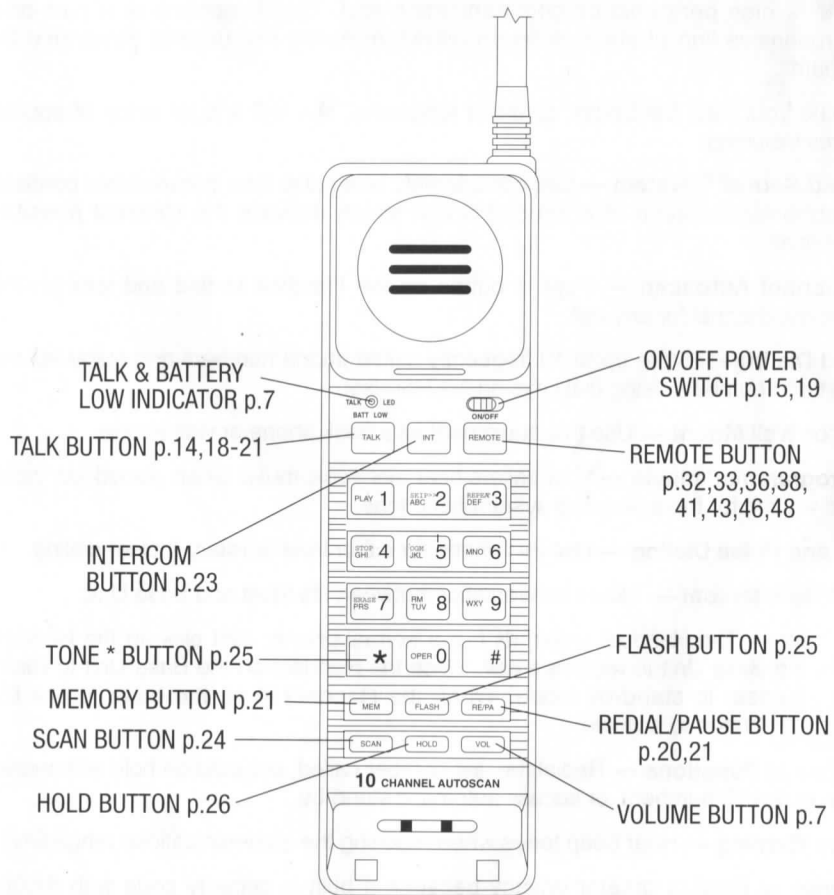
ISSUE S2

*For Getting Started information
please refer to page 12 or your
separate Quick Start guide*



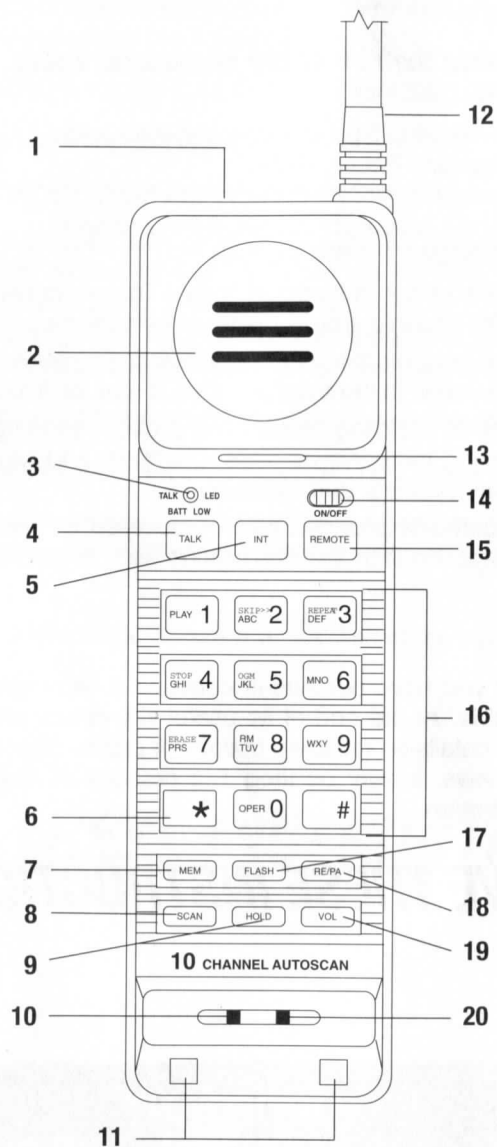
HELP LINE 1-800-338-1694
OUTSIDE THE U.S.A. CALL 1-212-242-6978

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For Getting Started Information, please see Installation Instructions on page 12 or your separate Quick Start guide.

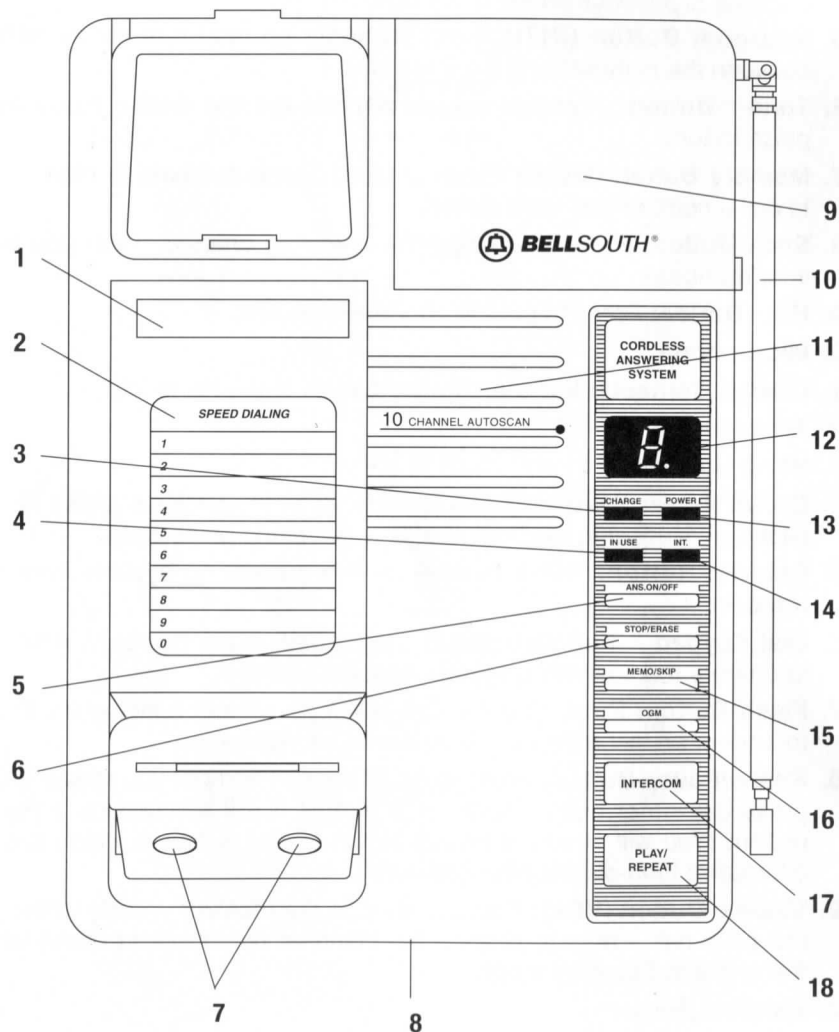
HELP LINE 1-800-338-1694



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1. **FCC Label**
2. **Earpiece**
3. **Talk & Battery Low Indicator:** Lights up when the Handset is in talk mode; and flashes to indicate when the battery is low.
4. **Talk Button:** If Handset is off the Base Unit, press to answer an incoming call or to place a call. Press to end a call; not necessary if the Handset is put back on the Base Unit.
5. **Intercom Button (INT):** Press to begin an intercom conversation between the Handset and the Base Unit.
6. **Tone * Button:** Press to temporarily change the dialing mode from pulse to tone.
7. **Memory Button (MEM):** Press to store phone numbers in memory or to call a number you have stored.
8. **Scan Button:** Press to change the operating channel when you hear interference.
9. **Hold Button:** Press to put the phone line on hold.
10. **Microphone**
11. **Charge Contacts:** For charging the battery in the Handset.
12. **Antenna**
13. **Hang-Up Slot**
14. **On/Off Power Switch:** Switch to on position to activate standby mode, allowing Handset to ring and user to receive and place calls.
15. **Remote Button:** Press to operate the answering system from the Handset.
16. **Dial Keypad & Function Keys:** Use to dial phone numbers. Also use to operate the answering system from the Handset.
17. **Flash Button:** Press to get a new dial tone without hanging up. Press to answer an incoming call if you have Call Waiting.
18. **Redial/Pause Button:** Press to redial the last number you called. If you press any other button before this button, it will function as a Pause button. (You will need the Pause button to dial numbers which use an alternative long-distance access code).
19. **Volume Button (VOL):** Press to change the receiver volume when you are on a call. Press to change the Handset ringer volume level when the unit is in Stand-by mode.
20. **Handset Ringer**

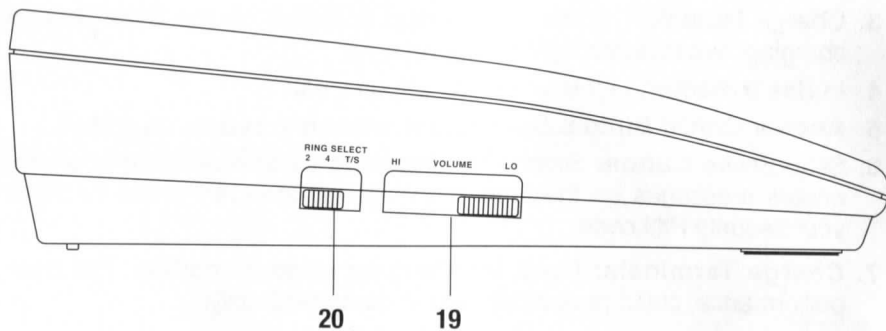
Base Unit Controls - Location & Function



Base Unit Controls - Location & Function

- 1. Telephone Number Label**
- 2. Speed Dialing Index:** Write down up to ten phone numbers that you've stored in memory.
- 3. Charge Indicator:** When the Handset is placed on the Base Unit for charging, this indicator light will be on.
- 4. In Use Indicator:** Lights when you are on a call.
- 5. Answer On/Off Button:** Switches the answering system on and off.
- 6. Stop/Erase Button:** Stops the answering system operations and/or erases messages on the tape. Press during stand-by mode to check your security PIN code.
- 7. Charge Terminals:** Used for charging Handset battery. For best performance, clean periodically with a damp cloth only.
- 8. Microphone:** For hands-free operation during intercom conversation and to record messages onto the answering system tape.
- 9. Microcassette Compartment Lid**
- 10. Antenna:** Fully extend for best reception.
- 11. Speaker**
- 12. Display:** Indicates the status of the answering system and shows the selected channel when the Handset is used.
- 13. Power Indicator:** Lights to indicate that the Base Unit is receiving power from the AC supply.
- 14. Intercom (INT) Indicator:** Lights during an intercom conversation and when you are on a call.
- 15. Memo/Skip Button:** Records your memo. Also fast-forwards the tape during playback of a message to following messages.
- 16. Outgoing Message (OGM) Button:** Records and plays back your outgoing message.
- 17. Intercom Button:** Press to begin an intercom conversation.
- 18. Play/Repeat Button:** Plays all your messages; press during playback to repeat messages.

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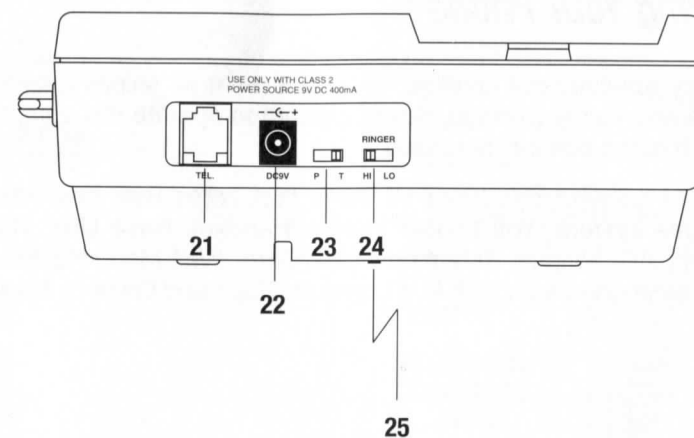


- 19. **Speaker Volume Control:** Slide to adjust speaker volume.
- 20. **Ring Select Switch:** Select the number of rings desired before the answering system answers the call (2, 4 or toll saver).

IMPORTANT

The AC Adaptor must always be plugged into an electrical outlet.

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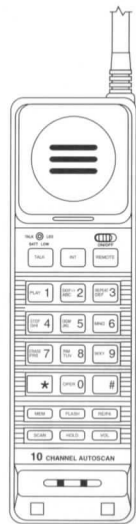
- 21. **Telephone Line Cord Jack:** Connect to telephone line.
- 22. **AC Adaptor Connection Jack:** Connect to AC Adaptor.
- 23. **Tone/Pulse Dialing Selector Switch**
- 24. **Ringer Hi/Lo Switch:** Set to desired volume.
- 25. **CPC Switch:** If you subscribe to a Call Waiting Service, set the CPC Switch on the bottom of your Base Unit to the OFF position.

IMPORTANT

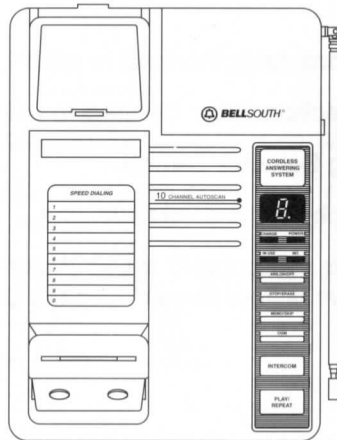
Locating your BASE UNIT near appliances such as televisions, radios, or microwave ovens may cause interference.

Connecting Your Phone

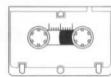
- Carefully remove your cordless telephone from its shipping carton. If there is any visible damage, do not attempt to operate this equipment. Return it to the place of purchase.
- Check to be sure you have all items that come with this cordless telephone system. You should have a Handset, Base Unit, Rubber Antenna, AC Adaptor, Telephone Line Cord, Wall Mounting Bracket, Short Telephone Line Cord, Microcassette Tape and Owner's Manual.



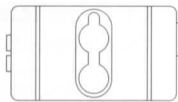
HANDSET



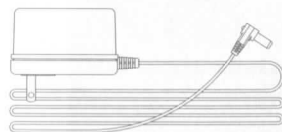
BASE UNIT



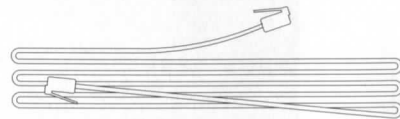
MICROCASSETTE TAPE



WALL MOUNT BRACKET



AC ADAPTOR



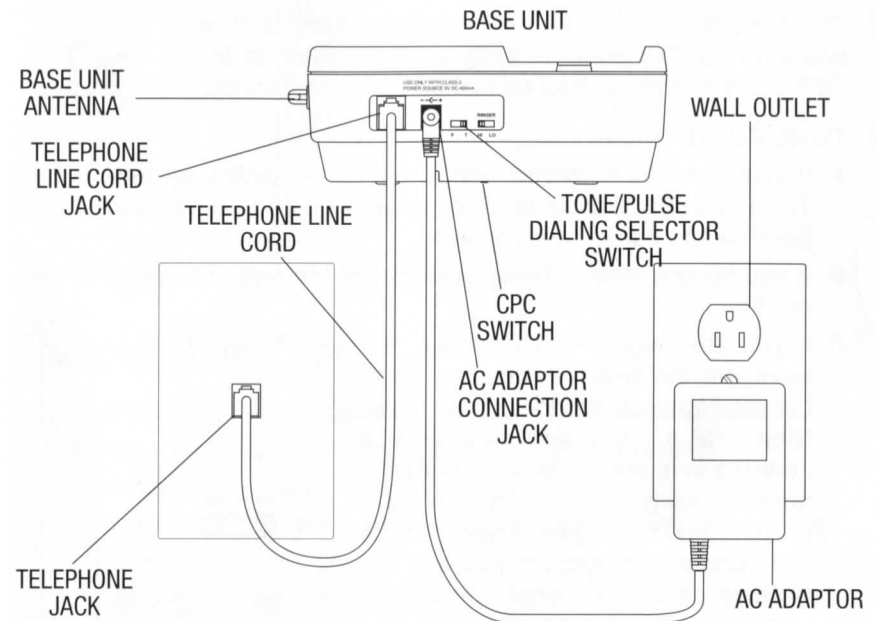
TELEPHONE LINE CORD



RUBBER ANTENNA



SHORT TELEPHONE LINE CORD



- Lift the Cassette Compartment Lid and insert the Microcassette Tape (see page 30). **IMPORTANT: It is essential that the Microcassette is inserted into the cassette compartment BEFORE plugging in the AC adaptor. This is necessary for the Answering System's internal set-up. The Answering System will not operate correctly unless this has been done. If you have already plugged in the AC adaptor, disconnect it and insert microcassette tape before reconnecting.**
- Insert the small plug on the end of the AC Adaptor into the AC Adaptor connection jack on the back of the Base Unit.
- Plug the AC Adaptor into a 120V AC wall outlet. Make sure the Handset is on the Base Unit. Both the Power and Charge indicators on the Base Unit will light. You must allow the Handset battery to charge for at least 12 hours before attempting to use the cordless telephone.
- Insert one plug of the Telephone Line Cord into the house Telephone Jack and the other plug into the Telephone Line Cord Jack on the back of the Base Unit. (If you have an older 4-prong telephone jack, you will need an RJ-11C Telephone Jack Adaptor. This adaptor should be available at the same place you purchased your telephone).
- FULLY EXTEND THE ANTENNA ON THE BASE UNIT FOR THE BEST RECEPTION.**

8. The CPC Switch, on the bottom of the Base Unit, is preset in the ON position. Only set this switch to the OFF position if you subscribe to a Call Waiting Service.



9. TONE/PULSE dialing:

A. If your home is equipped with a touch tone dialing system, set the TONE/PULSE dialing selector switch located on the back of the Base Unit to the T (Tone) position.

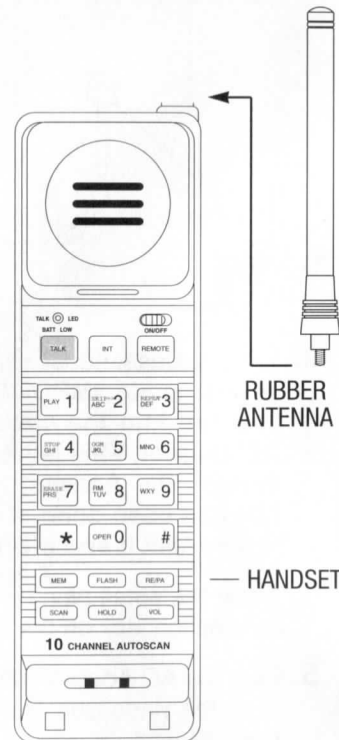
B. If you have a rotary dialing system, set the switch to the P (Pulse) position.

C. If you are unsure which system you have, set the switch to the T position. Lift the Handset. When you get a dial tone, dial a telephone number. If a connection is not made or if it dials the number slowly, set the switch to the P position and dial again. If you still are not sure which system you are on, please call your local telephone company.

10. We recommend not placing this unit next to appliances to avoid possible interference.

11. Insert the metal end of the Rubber Antenna into the antenna hole at the top of the Handset. Slowly turn the antenna clockwise until it is secure.

12. Press the **TALK** button to get a dial tone. You are now ready to use your phone.

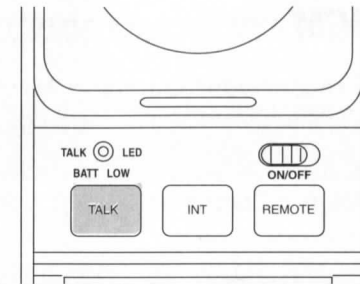


WALL MOUNTING -

If you would like to mount your phone on the wall, please refer to instructions for wall mounting on page 56 - 58.

IMPORTANT

To obtain the best reception, be sure to fully extend the Base Unit antenna.



Charging Your Phone

1. Before initial use, **charge the Handset for at least 12 hours.**

A. Set the Handset's On/Off Switch to the On position.

B. Place the Handset in the charging position by:

placing the Handset face down on the cradle in the Base Unit.

OR

placing the Handset upright in the cradle, face-forward.

In either case, the Handset Charge Contacts must be touching the Base Unit Charge Contacts so that the Charge Indicator will light.

NOTE: The Charge Indicator will be ON whenever the Handset is on the Base Unit cradle.

2. After at least a 12 hour charge, lift the Handset from the cradle. Press the **TALK** button to confirm that you have a dial tone. If you do not get a dial tone, repeat steps 3 through 10. If you still have no dial tone, refer to the Problem Solving section on page 62.

The battery used in your telephone may develop a condition known as "MEMORY". This causes rapid discharging of the battery and a short charge span. If your battery is not holding a charge and you believe it has developed a memory condition:

Discharge the battery by leaving the Handset off the Base Unit in stand by mode for a period of at least 12 hours until the battery is completely discharged.

You are now ready to use your new BellSouth® Cordless Telephone.

Recording your OGM

It is important that you record your Outgoing Message (OGM) before operating the Answering System. The system will not work if you have not recorded your OGM.

1. Slide the Speaker Volume Control on the left side of the Base Unit to the middle position.
2. When you are ready to record your message, press and hold down the **OGM** button for 3 seconds, then release the button.
3. After you hear the beep, start dictating your message. Be sure to speak clearly into the microphone from about 1 foot (30 cm) away.
4. Press the **STOP** button when you have finished dictating your message.

After a few seconds, the Answering System will rewind the tape to the beginning, and play back your new OGM for your review. Be sure that your OGM is accurate and that it can be clearly heard. Adjust the Speaker Volume Control, if necessary. If you would like to record your message again, repeat the above steps.

For more information on recording an Outgoing Message (OGM), see page 31.

***You are now ready to use your new
BellSouth® Cordless Telephone.***

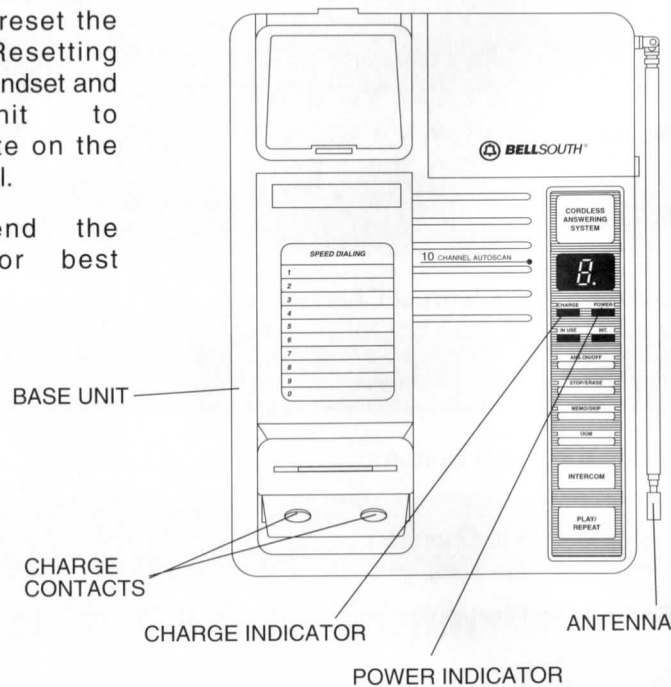
Cordless Telephone Operation

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Preparing for Use

You must charge the Handset for 12 hours before you can use your cordless telephone. Failure to do so will require more frequent charging of the battery pack.

1. Turn the Handset Power Switch to the ON position.
2. Place the Handset on the Base Unit for at least 12 hours.
3. After 12 hours, pick up the Handset from the Base Unit, press the **TALK** button and listen for a dial tone. (If there is no dial tone, be sure the Handset Power Switch is in the ON position.)
4. Replace the Handset on the Base Unit for 5 seconds to reset the system. Resetting allows the Handset and Base Unit to communicate on the same channel.
5. Fully extend the antenna for best reception.



IMPORTANT

You must charge the Handset for 12 hours before you can use your cordless telephone. Failure to do so will require more frequent charging of the battery pack. See page 60 for more information on the battery.

Receiving Calls on the Handset

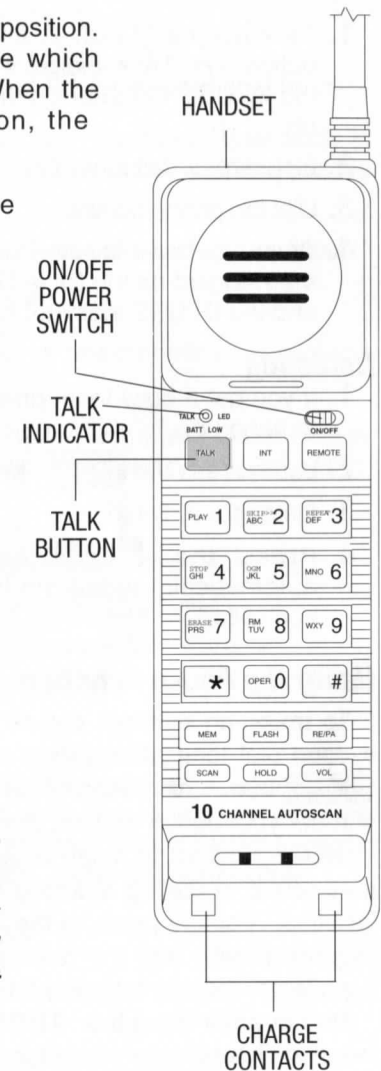
1. Be sure the Power Switch is in the ON position. Your phone is now in stand-by mode which means it is ready to receive calls. (When the Power Switch is in the OFF position, the Handset will not ring.)
2. When the phone rings, pick up the Handset from the Base Unit and start your conversation. If the Handset is not on the Base Unit when the phone rings, you have to press the **TALK** button to begin conversation.

The TALK Indicator on the Handset and the IN USE Indicator on the Base Unit will light up.

3. Start your conversation.
4. To end your conversation, either press the **TALK** button or place the Handset on the Base Unit. It is not necessary to switch the phone OFF to end a call.

NOTE:

Leaving the Handset off the Base Unit with its ON/OFF switch in the **ON** position for extended periods of time will slowly discharge the battery. It is recommended that you frequently replace the Handset on the Base Unit to recharge the battery.



IMPORTANT

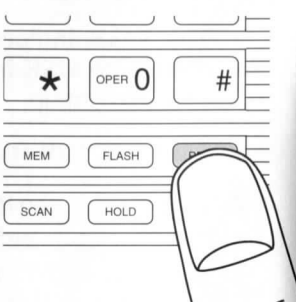
The AC Adaptor must always be plugged into an electrical outlet.

1. Pick up the Handset and press the **TALK** button. The TALK Indicator on the Handset and the IN USE Indicator on the Base Unit will light up.
2. Listen for a dial tone.
3. Dial the phone number.
4. When you have finished with your call, push the **TALK** button or place the Handset on the Base Unit to terminate your call. The TALK Indicator and the IN USE Indicator will go out.



Redialing

1. If you get a busy tone, press the **TALK** button to hang up.
2. Later, press the **TALK** button again.
3. Listen for a dial tone.
4. Press the **RE/PA** button. This will automatically redial the last phone number you called.



Using the Pause Function

To make an external call on some PABX systems, you must wait for a second dial tone after dialing an access code (usually 9). By pressing the **RE/PA** button after the access code, you can immediately dial the external number you require and the telephone will do the waiting for you.

NOTE: Failure to insert a pause in a dialling sequence (using a PABX) may result in dialing a wrong number when using the Redial or Memory facilities. A single press of the **RE/PA** button introduces a 4 second delay (approximately) into the dialing sequence. You should consult your PABX supplier for the correct delay time to use.

Do not enter more than THREE pauses after the access digit as this may result in unsatisfactory operation. Remember also that each pause counts as one digit in memory.

IMPORTANT

If you had a power failure, changed the Handset batteries or unplugged the Base Unit for any reason, you must replace the Handset on the Base Unit with the switch in the ON position for 5 seconds. Failure to do so will prevent you from getting a dial tone.

Storing Telephone Numbers

1. Pick up the Handset. The TALK Indicator on the Handset should be off.
2. Press the **MEM** button on the Handset. You now have 10 seconds to continue the storing process; otherwise the telephone will revert to the stand-by mode.
3. Dial the index number (0 - 9) where you want to store a phone number.
4. Dial the telephone number you wish to store.
5. Press the **MEM** button. You will hear a beep confirming that the telephone number has been stored.
6. Write the name of the person you will be calling with that number next to the index number on the telephone number card found on the Base Unit.
7. Repeat for other telephone numbers.

EXAMPLE: To store the number 555-1212 under the index number 1 on the Base Unit:

- Press the **MEM** button
- Press 1 on the keypad
- Dial 555-1212
- Press the **MEM** button
- You have stored 555-1212 under key 1 on the keypad.

IMPORTANT

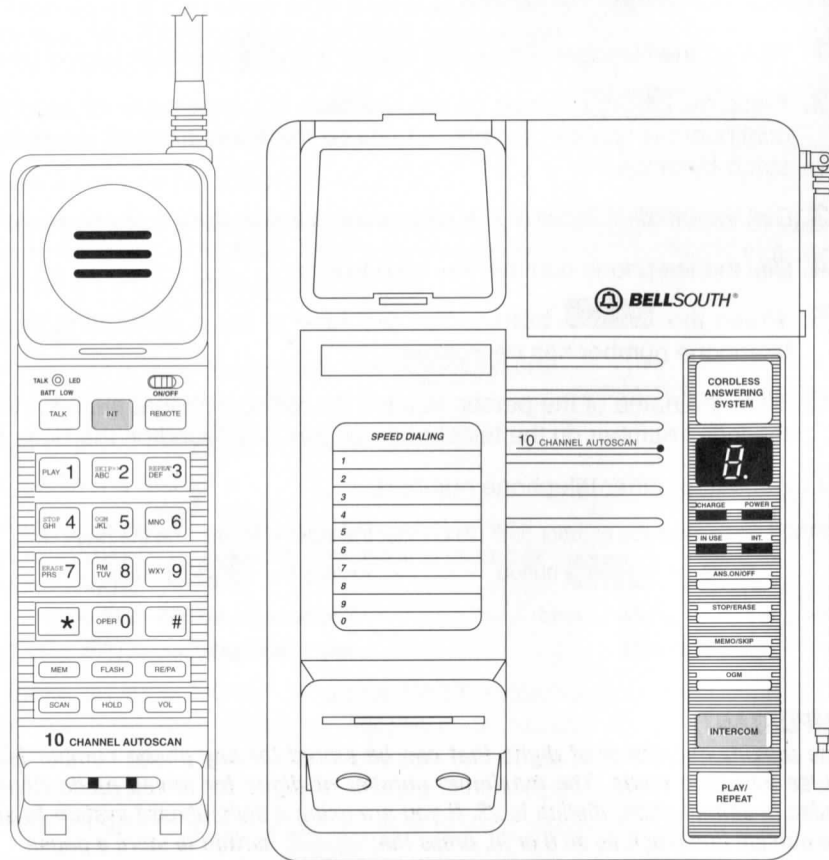
The maximum number of digits that can be stored for any phone number is 24 in pulse and tone mode. The maximum number of digits for mixed mode (tone and pulse in combination) dialing is 23. If you are using a switchboard system to access an outside line (such as an 8 or 9), press the **RE/PA** button to store a pause.

Recalling Stored Numbers from Memory

1. Press the **TALK** button.
2. Press the **MEM** button.
3. Press the index number for the telephone number you stored. The stored number will be dialed automatically.

EXAMPLE: To recall number 555-1212 stored under key 1 on the key pad:

- Press **TALK**
- Press **MEM**
- Dial 1.



IMPORTANT
 If the Handset loses its dial tone,
 be sure the Handset On/Off Switch
 is ON and place the Handset on
 the Base Unit for 5 seconds.

This feature allows conversation between a person at the Base Unit and a person at the Handset.

Calling the Base Unit from the Handset

1. Make sure that the Handset is in the stand-by mode. The TALK Indicator should not be lit.
2. Press the **INT** button on the Handset. The Base Unit will ring. The Handset will also ring.
3. The person at the Base Unit should then press the **INTERCOM** button on the Base Unit. The Base Unit INT (Intercom) Indicator and the Handset TALK Indicator will light up.
4. Start your conversation.
5. Either person can end the conversation by pressing the **INT** or **INTERCOM** buttons respectively.

Calling the Handset from the Base Unit

1. Make sure the Base Unit is in the stand-by mode. The IN USE Indicator should not be lit.
2. Press the **INTERCOM** button on the Base Unit. The Handset will ring. The Base Unit will also ring.
3. The person holding the Handset should then press the **INT** button on the Handset. The Base Unit INT (Intercom) Indicator and the Handset TALK Indicator will light up.
4. Start your conversation.
5. Either person can end the conversation by pressing the **INTERCOM** or **INT** buttons respectively.

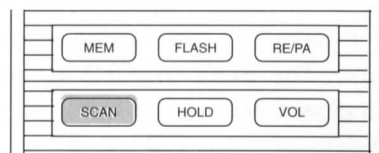
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Selecting the Clearest Channel

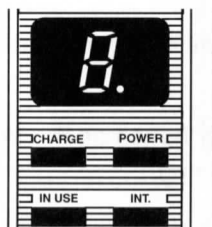
A channel is a selected set of receiving and transmitting frequencies.

The clearest of the 10 available channels is automatically selected by the cordless telephone when you pick up the Handset. If you hear interference or noise during your conversation:

1. Press the **SCAN** button on the Handset.



2. The unit will automatically scan and lock on the clearest of the 10 available channels. The Display on the Base Unit will flash the number of the selected channel alternately with a "C" and then return to showing the answering system status.



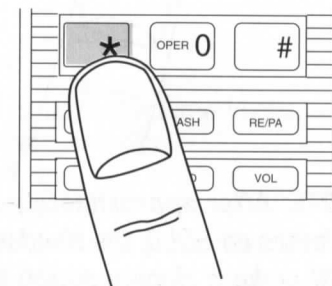
3. If the Handset user is too far from the Base Unit, the **SCAN** button may not function properly. If so, move closer to the Base Unit and press the **SCAN** button again.

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Temporary Tone Dialing

If your line has a rotary dial service, pressing the ***** (Tone) button allows you to use electronic banking services and other special services.

1. With your unit set to pulse dialing mode, dial the number of your bank /special service.
2. After connection is established, press the ***** (Tone) button. This temporarily changes the dialing mode into tone.
3. Dial the appropriate numbers or symbols for the special services.
4. Hang up when you have completed your call. The dialing mode will return to normal service automatically.



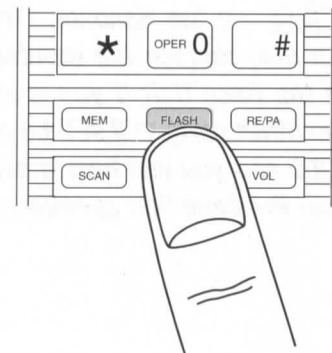
Using the Flash Button

The **FLASH** button can be used to access special telephone services such as Call Waiting and Call Forwarding. If this phone is being used through a switchboard, pressing the **FLASH** button allows you to use other special features.

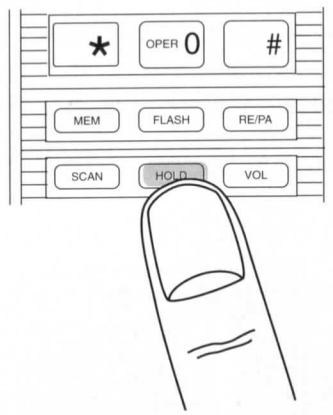
EXAMPLE OF UTILIZING A CALL WAITING SERVICE: While having a conversation, another party calls and you hear a tone.

- Press **FLASH**.
- Your first caller is now on hold and you can talk to the second caller.
- Press **FLASH** again when you're ready to continue conversation with the first caller. The second caller is now put on hold.

NOTE: Call Waiting and Call Forwarding services can be obtained through your local telephone company.



Using the Hold Function



NOTE: After approximately 2 minutes on HOLD, the Handset will make a ringing sound to remind you that the line is on HOLD. This will last for one more minute and then the unit will release the line. To continue your conversation while the Handset is ringing during HOLD operation, you should press **TALK** or **HOLD** on the Handset. You can also replace the Handset on the Base Unit if you wish. The other party will still be on HOLD and you will hear music from the Base Unit speaker.

This lets you have a conversation with somebody in the room without your caller overhearing.

1. Press the **HOLD** button once. This mutes the Handset microphone and speaker. Both parties will hear only music.

You may put the Handset on the Base Unit if you wish. Your caller will still be on hold and you will hear music from the Base Unit speaker.

During HOLD mode both the TALK and IN USE Indicators will flash.

2. To resume conversation with the caller:

Press the **HOLD** or **TALK** button if the Handset is not on the Base Unit

OR

Pick up the Handset if it is on the Base Unit

OR

Pick up any extension phone on the same line.

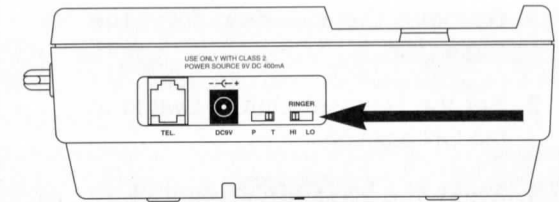
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Setting the Ringer Volume Level

To Set the Base Unit Ringer Volume Level:

Slide the Ringer HI/LO Switch on the back of the Base Unit to:

- HI for the normal ringing volume level.
- LO for a quieter ringing volume level.



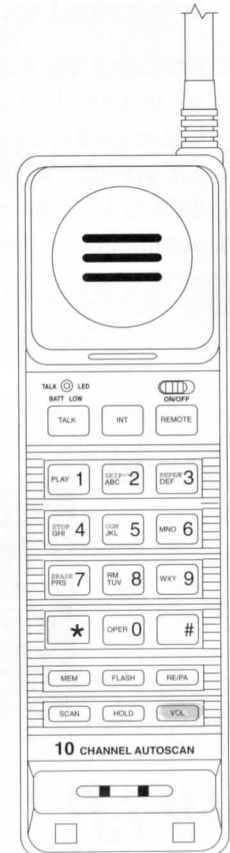
To Set the Handset Ringer Volume Level:

The ringer level is already preset to the lower of its two volume levels. You can reset the volume level by following the instructions below.

1. Pick up the Handset from the Base Unit. The TALK Indicator on the Handset should not be lit.
2. To select the higher Handset ringer volume level, press the **VOL** (volume) button once. A beep will sound. The higher level will now automatically be selected.
3. To change the ringer volume setting back to the lower level, press the **VOL** button again. A beep will sound and the lower level will now automatically be selected.

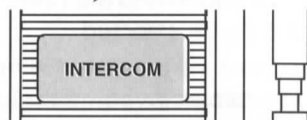
The level selected will be stored in memory unless a power failure occurs or you disconnect your unit from its power supply. On reconnection the lower Handset ringer volume level will be selected automatically.

NOTE: The **VOL** button can also be used to select a higher/lower Handset speaker volume level during a call. This setting is independent of the Handset ringer volume level selected.



To Check the Handset Ringer Volume Level:

1. Remove the Handset from the Base Unit.
2. Set the Handset On/Off Switch to the ON position.
3. Press the **INTERCOM** button on the Base Unit.
4. Both the Handset and Base Unit will ring. (It may be necessary to move the Handset further away from the Base Unit to hear them both ringing.)
5. Once you have checked the ringing volume level, press the **INTERCOM** button on the Base Unit. (If you don't press the **INTERCOM** button, the ringing will stop automatically after one minute.)



IMPORTANT.

If the Handset loses its dial tone, be sure the Handset On/Off Switch is ON and place the Handset on the Base Unit for 5 seconds to reset the system.

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Answering System Operation

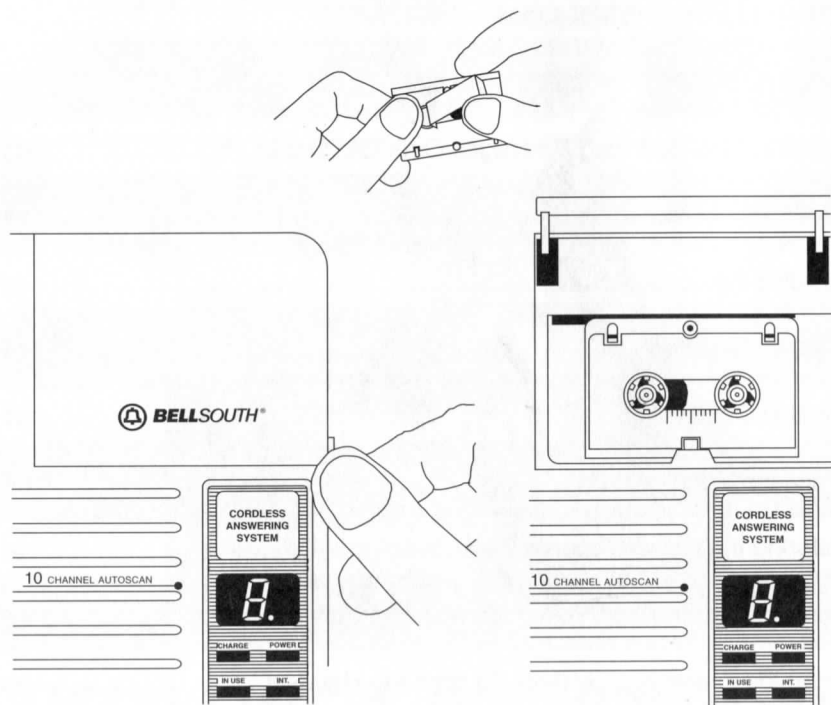
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Inserting the Microcassette Tape

Be sure to insert the Microcassette Tape before connecting the AC Adaptor to your wall outlet. This is necessary for the Answering System's internal set-up. The Answering System will not operate correctly unless this has been done. If you have already plugged in the AC adaptor, disconnect it and follow these instructions.

To Insert the Microcassette Tape:

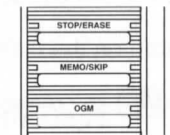
1. Open the Cassette Lid on the Base Unit.
2. Remove and discard the stopper on the Microcassette Tape.
3. Insert the Microcassette Tape with the full reel to the right and the exposed tape facing you, with side A facing up.
4. Press down on the Microcassette Tape so it sits properly in the compartment.



Recording Your Outgoing Message (OGM)

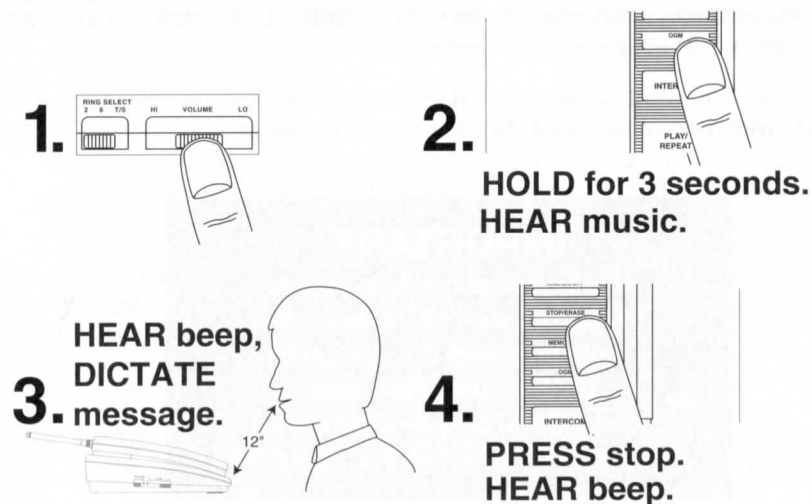
It is important that you record your Outgoing Message (OGM) before operating the Answering System. The system will not work if you have not recorded your OGM.

Recording from the Base Unit:



1. Slide the Speaker Volume Control on the left side of the Base Unit to the middle position.
2. When you are ready to record your message, press and hold down the **OGM** button for 3 seconds, then release the button. You will hear music followed by a beep tone.
3. After you hear the beep, start dictating your message. Be sure to speak clearly into the microphone from about 1 foot (30 cm) away. The maximum time allowed for an OGM is one minute.
4. Press the **STOP** button when you have finished dictating your message. You will hear a beep tone.

After a few seconds, the Answering System will rewind the tape to the beginning, and play back your new OGM for your review. Be sure that your OGM is accurate and that it can be clearly heard. Adjust the Speaker Volume Control if necessary. If you would like to record your message again, repeat the above steps .



Recording from the Handset:

1. In the event that you have messages on the tape, be sure that you reset the Answering System to receive new messages (see "Recording New Incoming Messages Over Old Ones," page 41).
2. Press the **REMOTE** button on the Handset. The TALK Indicator will light.
3. Press and release the **#** key. After the beep, press the **9** key.
4. You will hear music as the tape automatically resets. You will then hear a beep.
5. After the beep tone, record your new OGM by speaking clearly into the Handset.
6. When you've finished recording your OGM, pause briefly and then press and release the **4** key. You will hear a beep tone.
7. You will hear music as the Answering System rewinds the tape. It will then automatically play back your new OGM and sound a beep tone.
8. Press the **REMOTE** button to end remote operation. The TALK Indicator will go out.

EXAMPLE OF AN OGM:

"Hello, this is John and Jane Doe. We are sorry we can't take your call right now. Please leave your name, phone number and a brief message after you hear the tone. We will get back to you shortly."

NOTE: When you want to use the other side of the Microcassette Tape, be sure to record another OGM. Repeat the above steps.

IMPORTANT

NOTE: You will not be able to record a new OGM until you have prepared the system to receive new messages.

(See "Recording New Incoming Messages Over Old Ones," page 41.)

Checking Your OGM from the Base Unit:

1. Press the Base Unit **OGM** button briefly.
2. Your recorded message will now be played back for your review.
3. When playback is finished, the Answering System will automatically reset to receive your calls.

Checking Your OGM from the Handset:

1. Press the **REMOTE** button on the Handset. The TALK Indicator will light.
2. Press the **5** key on the Handset briefly.
3. Your recorded message will now be played back for your review.
4. When playback is finished a beep tone will sound. Press the **REMOTE** button to end remote operation. The TALK Indicator will go out.
5. The Answering System will automatically reset to receive your calls.

You may change your OGM as often as you like.

Helpful OGM Recording Tips:

1. Most callers prefer a brief OGM -- of no longer than 10 seconds.
2. After your OGM, the caller will briefly hear music (while the Answering System sets up to record the caller's message), followed by a tone. When you record your OGM, be sure to ask callers to "begin speaking after the tone."
3. After several incoming messages have been recorded, the music will play longer before the caller hears the tone after the OGM. To avoid this, frequently review your messages. (See the "Playback of Incoming Messages" section on page 38.)
4. **Before recording a new OGM, play back and then erase all incoming messages still recorded on the tape. If your DISPLAY shows 1-9, you have not erased your messages. You will not be able to record a new OGM unless this is done.**

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Turning the Answering System On and Off

When the Answering system is on, the Base Unit DISPLAY will indicate the current number of messages ("0" - "9").

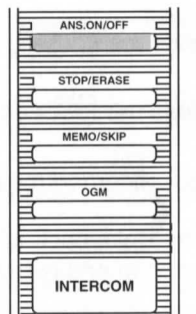
To Turn off the Answering System:

...when you want to use the Cordless Answering System only as a cordless phone.

1. Press the  button. The Base Unit DISPLAY will show "-".


IMPORTANT:

Play back all of your incoming messages before switching off the Answering System. If you forget to do this, the Base Unit DISPLAY which indicates how many messages you have will not be operating.



To Turn on the Answering System:

...when you want both the Cordless Telephone and Answering System to work.

1. Press the  button. The Base Unit DISPLAY will indicate the current number of messages (0-9).

IMPORTANT

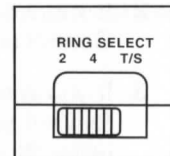
An OGM (Outgoing Message) must be recorded on the Microcassette before attempting to use the Answering System. If this is not done, the Answering System will not operate.

Automatic Telephone Answering/Toll Saver

Setting the Number of Rings Before the Answering System Picks Up the Call

You can set the Answering System to pick up an incoming call after 2 or 4 rings. There is also a special Toll Saver setting (for when you're calling from a remote touch tone phone to collect your messages).

Slide the Ring Selector Switch on the left side of the Base Unit to the desired setting:



- Position 2: answers call after 2 rings.
- Position 4: answers call after 4 rings. (This will allow you more time to personally answer a call before the Answering System picks it up.)
- Position T/S (Toll Saver): when you call your Answering System from a remote location using a touch tone phone, the number of rings before your system answers tells you if there are any new messages or not.

To use this feature:

1. Before leaving home, set the Ring Selector Switch on the left side of the Base Unit to the T/S position.
2. When calling in, if the system answers on the second ring, there is at least one message. Stay on the line to hear your message(s).

If you hear a third ring, hang up immediately because the third ring indicates that there are no messages. This saves you the toll charge for the call. (NOTE: If you don't hang up after the third ring, the system answers after the fourth ring.)

When the system answers the call:

1. Your Outgoing Message (OGM) will be heard.
2. The OGM is followed by a brief period of music pre-programmed by the factory. (The system is advancing the tape past prior messages while the caller listens to the music.)
3. One beep will follow the music which signals the caller to leave his/her message.

Monitoring Incoming Calls (Call Screening)

As your Answering System records an incoming message, you can monitor the call via the speaker.

To screen incoming calls with the Handset on the Base Unit:

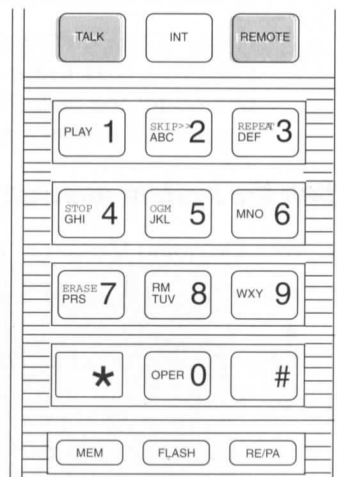
1. You will hear the caller's message coming through the speaker on the Base Unit.
2. If necessary, you can adjust the volume using the Speaker Volume Control on the left side of the Base Unit.
3. If you wish to take the call, simply pick up the Handset. The Answering System will automatically reset for the next call while you speak to the caller. The Answering System will not register this call.

To screen incoming calls with the Handset off the Base Unit:

1. You will hear the caller's message coming through the speaker on the Base Unit.
2. If you wish to monitor the call, pick up the Handset and press the **REMOTE** button. You can now monitor the incoming call from the Handset. The caller cannot hear you and the message is still being recorded on the Answering System.
3. If you wish to take the call, simply press the **TALK** button on the Handset. The Answering System will automatically reset for the next call while you speak to the caller. This call will not register.

OR

If you do not wish to speak with the caller, press the **REMOTE** button again on the Handset. The Handset will return to stand-by mode and the Answering System will continue to record the call.



Monitoring Incoming Calls (Call Screening)

Interrupting the Answering System from an Extension Phone

If you wish to interrupt the Answering System while it's recording a caller's message so you can speak directly with the caller:

1. Pick up the Handset of any convenient extension telephone on the same phone line.
2. The Answering System will sound a beep tone and then disconnect the call. You can now speak with the caller.

Automatic Call Termination

When a caller is leaving a message, there are certain conditions when the Answering System will terminate the call:

1. If your caller pauses for 6 seconds or more while leaving a message.
2. If the incoming message exceeds 2 minutes in length. (If a message exceeds 2 minutes, the Answering System will automatically release the line.)
3. If the end of the tape is reached during a message.
4. If the CPC Switch is set to the ON position and you subscribe to a Call Waiting Service. It may disconnect the call if another call comes in.

IMPORTANT

It is essential that the microcassette tape is inserted into the cassette compartment before switching on the AC power supply. This is necessary for the Answering System's internal set-up. The Answering System will not operate correctly unless this has been done.

Playback of Incoming Messages

Checking to see if you have messages:

When you return to the Base Unit, a quick glance at the DISPLAY will let you know if callers have left messages while you were away or if MEMO messages were left for you.

1. If you have messages, the DISPLAY will show the number of messages recorded.
2. If you have nine or more messages, the DISPLAY will show a "9".
3. If you have no messages, the DISPLAY will show a "0".

For more information on the Base Unit DISPLAY, see page 44.

Listening to your messages from the Base Unit:

1. Press the **PLAY/REPEAT** button.
2. The Answering System automatically rewinds the tape and starts to play back your messages in the order they were received. If necessary, adjust the volume using the Speaker Volume Control on the left side of the Base Unit. A beep tone will sound after each message.
3. At the end of the last message, you will hear a beep followed by 2 beep tones and the tape will then stop for a few seconds automatically. The Answering System will then automatically rewind and reset to the beginning of the tape.

Listening to your messages from the Handset:

1. Press the **REMOTE** button. The TALK Indicator will light.
2. Press the **1** key.
3. You will hear music and then the Answering System will play back your incoming messages.
4. Press the **REMOTE** button to end remote operation. The TALK Indicator will go out.

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Repeating, Skipping, Stopping Messages

From the Base Unit

To repeat or skip messages:

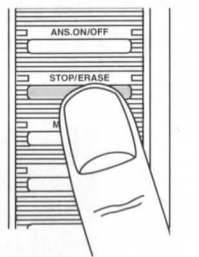
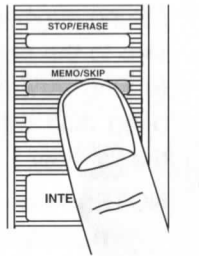
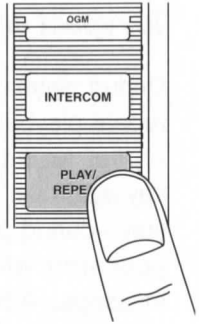
1. During playback, to repeat the current message, press the **PLAY/REPEAT** button once. To repeat an earlier message, press the **PLAY/REPEAT** button again i.e. if you press the **PLAY/REPEAT** button 2 times during playback of your 4th message, your unit will then play back your 3rd message. The DISPLAY will show the number of the message selected.
2. To skip forward to later messages during playback, press the **MEMO/SKIP** button. The tape will advance one message each time you press the **MEMO/SKIP** button. The DISPLAY will indicate the number of the message selected for playback.

NOTE: If you have more than 9 messages recorded, pressing **MEMO/SKIP** during playback of your 9th or later messages will automatically fast-forward the tape to the end of your messages. Pressing **PLAY/REPEAT** once, during the 9th or later message playback, will automatically rewind the tape to the start of the 9th message.

To temporarily stop the tape during playback:

1. Press the **STOP/ERASE** button. A beep tone will sound and the tape will stop.
2. Press the **PLAY/REPEAT** button to continue playback.

NOTE: You can only stop the tape during playback for a maximum of 15 seconds. If you do not press the **PLAY/REPEAT** button before that time, the tape will automatically rewind to the start of your messages.



From the Handset:

To repeat or skip messages:

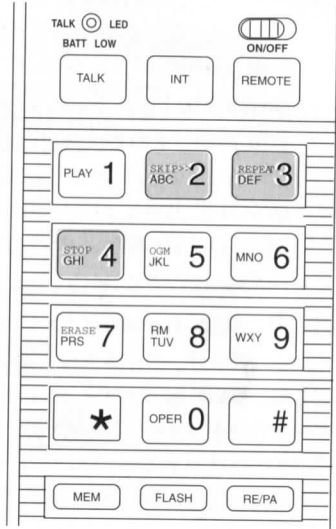
During playback, press the **3** key once to repeat playback of the current message. To repeat an earlier message, press the **3** key again i.e. if you press the **3** button 2 times during playback of your 4th message, your unit will then play back your 3rd message. A beep tone will sound each time you press the **3** key.

During playback, press the **2** key once to skip to the next message. Press **2** again to skip forward to following messages. A beep tone will sound each time you press the **2** key.

NOTE: If you have more than 9 messages recorded, pressing **2** during playback of your 9th or later messages will automatically fast-forward the tape to the end of your messages. Pressing **3** once, during the 9th or later message playback, will automatically rewind the tape to the start of the 9th message.

To stop the tape during playback:

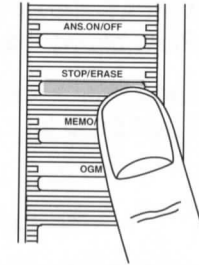
Press the **4** key to stop the tape. A beep tone will sound.



We suggest that you listen to all your messages before erasing them. Once you have erased them you will not be able to play them back again. Erase your messages as follows:

From the Base Unit

1. Press and hold down the **STOP/ERASE** button until a beep tone sounds and the DISPLAY shows a "0". New messages can now be recorded over the old ones.



From the Handset:

1. Press the **REMOTE** button. The TALK Indicator will light.
2. To erase your old messages press and release the **7** key. A beep tone will sound and new messages will now be recorded over the old messages.
3. Press the **REMOTE** button to end remote operation.

Power Failure Security

If there is an AC power failure when the Answering System is set to record incoming calls, the Answering System will automatically reset itself to take calls once power is restored. Your OGM and recorded incoming messages will remain intact as well.

However, if there is a power failure while a call is being recorded, that call will not be recorded.

IMPORTANT

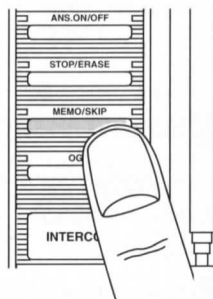
If the tape is full, the Answering System will answer calls after 10 rings. The caller will hear 2 beep tones. The Answering System will then disconnect the call.

Recording Personal Memos

You may record a personal memo on the tape. It can be heard by anyone playing back messages remotely or manually.

From the Base Unit

1. If the DISPLAY shows a "-", press the **ANSWER ON/OFF** button so the DISPLAY shows the current number of messages on the tape.
2. Press and release the **MEMO/SKIP** button. You will hear music followed by a beep tone.



3. After you hear the beep, dictate your memo into the microphone from about 1 foot (30 cm) away. Speak at your own pace. The system won't terminate the recording if a long pause is detected. You may record a memo of up to 2 minutes in length or until you reach the end of the tape.
4. Press the **STOP/ERASE** button when you have finished dictating your memo. A beep tone will sound and the tape will continue to run for a few seconds. The tape will then automatically rewind and your memo will be saved.

Recording Personal Memos

From the Handset

1. Press the **REMOTE** button.
2. Press the **6** key. You will hear music as the Answering System fast-forwards to the end of the existing incoming messages. You will then hear a beep.
3. After you hear the beep, record your personal memo.
4. Press the **4** key when you have finished speaking. A beep tone will sound.
5. Press the **REMOTE** button to end remote operation.

NOTE: Memos are treated exactly like incoming messages and can be played back along with incoming messages either manually or remotely.

IMPORTANT

Don't forget to press the STOP button after recording your memo.

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Full Tape Detection

Should the message tape become full, the Answering System will no longer take messages. The DISPLAY will flash an "F" alternately with the number of messages recorded (up to 9) to alert you of this condition.

NOTE: If the tape is full, the Answering System will answer calls after 10 rings. The caller will hear 2 beeps. After 15 seconds the Answering System will sound a beep tone and then disconnect the call.

To restore to proper operation:

Press and hold down the **STOP/ERASE** button until a beep tone sounds and the DISPLAY shows a "0". New messages can now be recorded over the old ones.

NOTE: We suggest that you listen to all your messages before erasing them. Once you have erased them you will not be able to play them back again.

Base Unit Display

The DISPLAY on the Base Unit alerts you to the status of the Answering System at any given time. Here is a list of common indications:

STEADY 0: Answer-ready mode. There are no messages on the tape.

STEADY 1-8: Shows current number of messages.

STEADY 9: You have 9 or more messages recorded.

FLASHING F: The tape is full. Play back messages and reset the tape (according to the instructions above) to restore to proper operating condition.

STEADY " - ": The Answering System is off.

OR An outgoing message (OGM) is needed. Please record one. (See page 31).

If you experience problems with the Answering System, always check the DISPLAY to determine the status of the system.

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Microcassette Tape

Replacing the tape:

For consistently good performance, replace the tape every 3 - 6 months (dependent upon individual usage). Use a good quality MC-30 microcassette tape.

1. Turn off the Cordless Answering System and disconnect the AC power before removing the tape.
2. Insert the new tape. (See page 30)
3. Reconnect the AC power.
4. Record a new outgoing message (OGM). (See page 31)

Using the other side of the tape:

If you elect to use the other side of the microcassette tape:

1. Disconnect the AC power before removing the tape.
2. Remove tape, turn over to other side and reinsert into the cassette compartment.
3. Reconnect AC power.
4. Record a new outgoing message (OGM).

If you use the other side of the tape, the security PIN code will automatically revert to 111.

IMPORTANT

It is essential that the microcassette tape is inserted into the cassette compartment before switching on the AC power supply. This is necessary for the Answering System's internal set-up. The Answering System will not operate correctly unless this has been done.

Monitoring the Room Sound

You can use the Handset to monitor the sound in the room that the Base Unit is in.

1. Press the **REMOTE** button.
2. Press the **8** key.
3. A beep tone will sound. You can now monitor the sound in the room (for up to 35 seconds when the function will automatically terminate).
4. Press the **REMOTE** button to end remote operation.

Turning the Answering System On from the Handset

If your Answering System is turned off:

1. Press the **REMOTE** button.
2. Press the **0** key. A beep tone will sound. Your Answering System has been turned to Answer-ready mode.
3. Press the **REMOTE** button to end remote operation.

Turning the Answering System Off from the Handset

If your Answering System is turned on and you want to turn it off:

1. Press the **REMOTE** button.
2. Press the **#** key. After the beep tone, press the **8** key. Another beep tone will sound. Your Answering System has been turned to Answer-off mode.
3. Press the **REMOTE** button to end remote operation.

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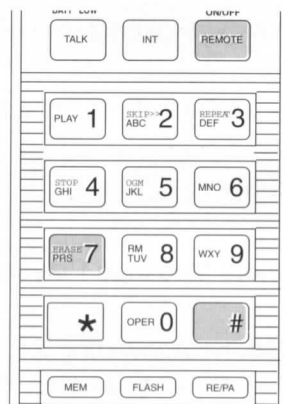
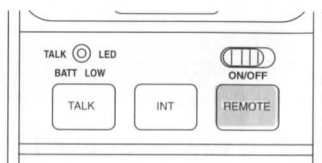
Security PIN Code

Before you can access your Answering System from a remote touch tone phone, you must enter a Remote Security PIN Code, made up of 3 digits. The PIN Code 1 1 1 has been preset on your Answering System by the factory. However, for added security, we recommend selecting another easy-to-remember 3-digit code and programming it as follows:

1. Pick up the Handset from the Base Unit.
2. Press the **REMOTE** button. The TALK Indicator on the Handset will light.
3. Press the digit **#** followed by digit **7** on the keypad. You will hear a beep after each digit is entered.
4. Key in your new 3-digit PIN Code. Pause briefly between entering each digit. You will hear a confirmatory beep after each digit.
5. Press the **REMOTE** button on the Handset. The TALK Indicator will no longer be illuminated.

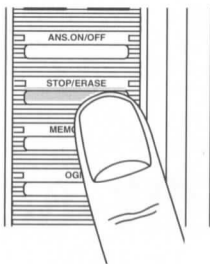
EXAMPLE: To program the code 3 4 5

- Pick up the Handset.
- Press the **REMOTE** button.
- Press the digit **#** followed by the digit **7** on the Keypad.
- Key in 3 4 5 . You will hear a confirmatory beep after each digit is entered.
- Press the **REMOTE** button.



Checking your Security PIN Code

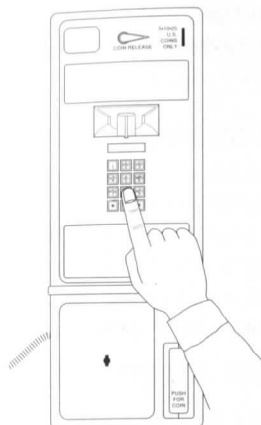
With the unit in stand-by mode, press and release the Base Unit **STOP/ERASE** button. Your PIN code will be shown on the DISPLAY digit by digit flashing alternately with "P". The DISPLAY will then return to showing the Answering System status.



Remote Operation from a Touch Tone Phone

You can operate your Answering System remotely from any touch tone phone to:

- Play back incoming messages.
- Save incoming messages.
- Record a memo.
- Record a new (OGM) outgoing message.
- Monitor the room sound near your System.
- Turn your System On and Off.
- Change your Security PIN code.



Turning your Answering System On Remotely

If you forget to turn your Answering System on, you can do it from a tone-dialing outside phone.

1. Dial your phone number and let it ring approximately 10 times.
2. You will hear two beeps. You should now enter your PIN code. You will hear a beep tone.
3. Press the **0** key. You will hear another beep tone. Your system has now been turned on.

Turning your Answering System Off Remotely

If you forget to turn your Answering System off, you can do it from a tone-dialing outside phone.

1. Dial your phone number using a tone-dialing phone.
2. When your unit answers, enter your PIN code. You will hear a beep tone.
3. Press the **#** key. After the beep, press the **8** key. You will hear another beep tone. Your system will now be turned to Answer-off mode once you have completed your call.

When you call your Answering System from a remote location using a touch tone phone, the number of rings before your system answers tells you if there are any new messages or not.

To use this feature:

1. Before leaving home, set the Ring Selector Switch on the left side of the Base Unit to the T/S position.
2. When calling in, if the system answers on the second ring, there is at least one message. Stay on the line to hear your message(s). If you hear a third ring, hang up immediately because the third ring indicates that there are no messages. This saves you the toll charge for the call. (NOTE: If you don't hang up after the third ring, the system answers after the fourth ring.)

Message Playback from Remote Phone

1. Using a tone-dialing phone, call up your Answering System's number.
2. When your System answers, enter your PIN code. You will hear a beep tone. (If you enter an incorrect PIN code, normal answering operation will continue. You can then try again).
3. Press the **1** key. You will hear music and your messages will then be played back to you. A beep will sound after each message. (If you hear four beeps tones after pressing **1**, you do not have any messages).
4. You will hear a beep followed by a further 2 beep tones after your last message.

Special Remote Playback Features

During remote playback you can skip, repeat or stop messages just as if you were using your Answering System at home.

SKIP FORWARD - To skip to the next message, press and release the **2** key during playback. The Answering System advances one message each time you press the **2** key.

REPEAT - To repeat the message currently being played back, press and release the **3** key. To repeat previous messages, press and release the **3** key again. The Answering System rewinds one message each time you press the **3** key. (To repeat your final message after it has been played back and you have heard two beeps, you should press the **1** key).

NOTE: If you have more than 9 messages recorded, pressing **2** during playback of your 9th or later messages will automatically fast-forward the tape to the end of your messages. Pressing **3** once, during the 9th or later message playback, will automatically rewind the tape to the start of the 9th message.

STOP - To stop playback, press and release the **4** key. A beep tone will sound and playback will stop. You can now access another function.

NOTE: ON COMPLETION OF A REMOTE FUNCTION YOU HAVE 10 SECONDS TO ACCESS ANOTHER FUNCTION BEFORE THE UNIT AUTOMATICALLY RELEASES THE LINE.

Erasing your Messages Remotely

To erase all your messages press and release the **7** key either before or after playback (not during playback). You will hear a confirmatory beep tone as your messages are erased.

Note: We suggest that you listen to all your messages before erasing them. Once you have erased them you will not be able to play them back again.

Stopping a Remote Function

To stop a remote function, press and release the **4** key. You will hear a confirmatory beep tone and now have 10 seconds to access another remote function before your unit releases the line.

Recording a Memo Remotely

To record a memo remotely, press and release the **6** key. You will hear music followed by a beep tone. You may now record a memo. Press and release the **4** key to stop recording. A beep tone will sound.

To Remotely Play Back your OGM (Outgoing Message)

To play back your OGM remotely, press and release the **5** key. You will hear music followed by your OGM. A beep tone will sound on its completion.

To Remotely Record a New OGM

To record a new OGM remotely, you must first erase any messages currently on the tape. Please refer to the "Erasing your Messages Remotely" section at the top of this page.

Once you erased your messages, press and release the **#** key. After the ensuing beep tone, press and release the **9** key. You will hear music followed by a beep tone. You may now record a new OGM. To stop recording, press and release the **4** key. A beep tone will sound.

Remote Room Monitor

To remotely monitor the sound in the room in which your Answering System is located (for up to 35 seconds), press and release the **8** key. A beep tone will sound. You can now listen to the sound near your Answering System. After 35 seconds another beep tone will sound and the function will automatically stop.

Remote Call Breakthrough

Press and release the **9** key. A beep will sound. Your Answering System will now give out a special ringing signal for 35 seconds to alert people in your house that they should answer the call. A beep will sound and the function will stop after 35 seconds.

NOTE: The volume of the ringing is affected by the setting of the RINGER HI/LO switch.

To Remotely Change your Security PIN Code

Press and release the **#** key. After the ensuing beep tone, press and release the **7** key. Another beep tone will sound. Enter your new PIN code, pausing briefly between each digit. You will hear a confirmatory beep tone after each digit. A beep tone will sound after the third digit confirming your new PIN code.

If the message playback stops before the end of the final message and you hear 3 short beeps, it means that one of your caller's messages was cut short. Press and release the **1** key to continue playback of the remaining messages on the tape.

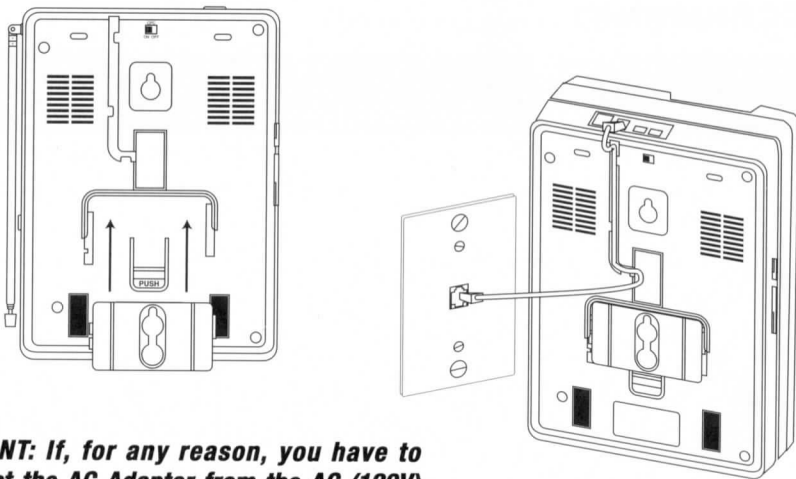
Using the Answering System from a Pulse (Rotary) Phone

1. The beeperless remote feature of this Answering System can only be used from a tone dialing telephone. If you anticipate using the Answering System by remote control from a non-tone dialing telephone, you may do so by ordering an optional Beeper. An order form has been enclosed with this Cordless Answering System for your convenience, or you can order one from the Service Center at 1-800-338-1694.
2. To use the Beeper, simply call the telephone number for your Cordless Answering System. Place the speaker portion of the Beeper firmly against the mouthpiece. Press the Beeper button to operate the Answering System by remote control as you would from a tone dialing telephone.

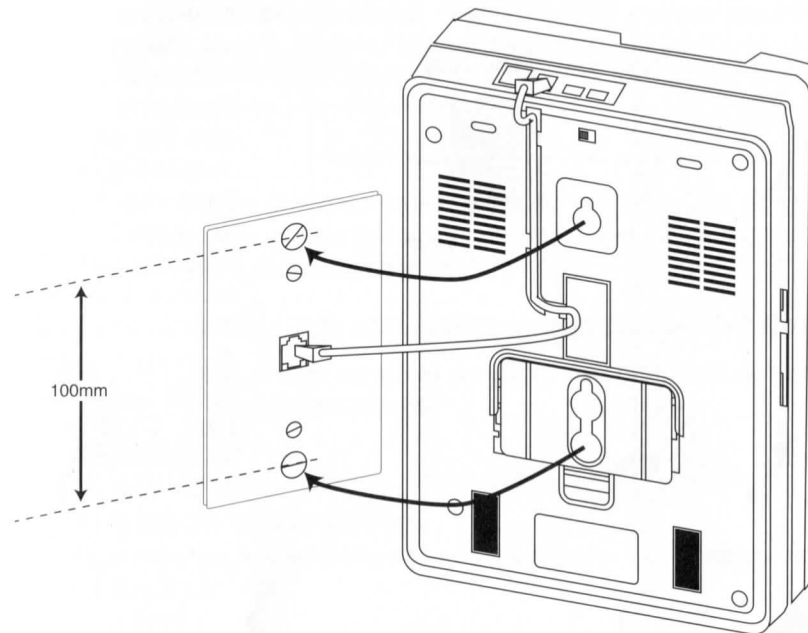
HELP LINE 1-800-338-1694

Mounting The Telephone On A Standard Wall Plate With Jack

1. Find a suitable place to mount your Base Unit. If the location you have selected does not have a standard wall mounting plate with telephone jack already installed, refer to the next section titled "Mounting The Telephone Directly On A Wall."
2. With the back of the Base Unit facing up, insert the flange of the Wall Mounting Bracket into the bottom of the slots on the back of the Base Unit as shown. Then push the Wall Mounting Bracket up until it locks into place.
3. Connect the Short Telephone Line Cord to the Telephone Line Cord Jack on the back of the Base Unit.
4. Feed the Short Telephone Line Cord into the groove on the back of the Base Unit and plug the free end into your telephone jack already installed in your wall.
5. Mount the Base Unit onto your already installed wall plate by hooking the two keyhole slots on the back of the Base Unit onto the two studs on your wall plate as shown. Make sure the Base Unit is securely seated on the studs.



IMPORTANT: If, for any reason, you have to disconnect the AC Adaptor from the AC (120V) source, be sure that the Handset ON/OFF Switch is ON and place the Handset in the cradle of the Base Unit for 30 seconds before attempting to make any calls. If you fail to do so, your cordless telephone will not operate.

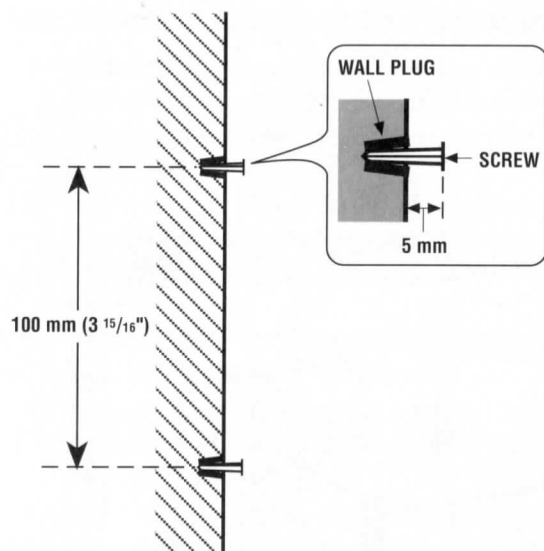


Mounting The Telephone Directly On A Wall

If your home is not equipped with a standard wall plate and telephone jack, you can mount the telephone directly to the wall.

1. With the back of the Base Unit facing up, insert the flange of the Wall Mounting Bracket into the bottom of the slots on the back of the Base Unit as shown. Then push the Wall Mounting Bracket up until it locks into place.
2. Mark and drill 2 holes on the wall, 100 mm apart. Then fit wall plugs, if necessary, and screws leaving approximately 5 mm clearance from wall.
3. Connect Long Telephone Line Cord to the Telephone Line Cord Jack on the back of the Base Unit.

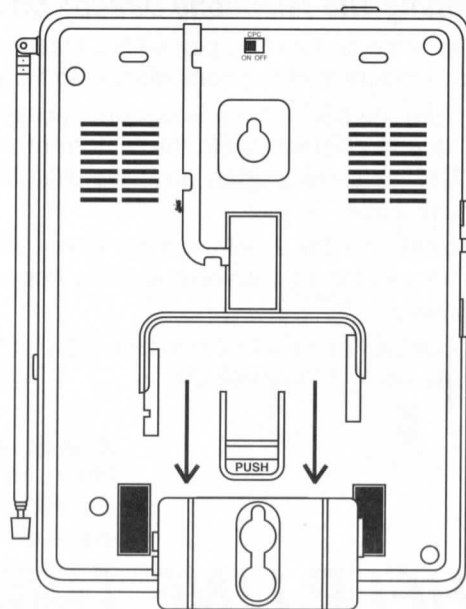
HELP LINE 1-800-338-1694



4. Mount the Base Unit on the wall by hooking the two keyholes on the back of the Base Unit onto the wall screws. If necessary, remove the Base Unit from the wall to tighten the screws so that the Base Unit mounts securely to the wall.
5. Connect the other end of the Long Telephone Line Cord into your telephone jack.

To Convert Back to Desk-Top Usage

1. Remove the Wall Mounting Bracket installed on the bottom of the Base Unit:
 - Press and hold down on the plastic lever (with the word PUSH on it).
 - Slide the Wall Mounting Bracket downward.
 - Remove the Wall Mounting Bracket.



Your cordless telephone uses a digital coding security system to prevent unauthorized use of your telephone line by another nearby cordless telephone. The system has its own identifying signal created by microcomputers in the Base Unit and Handset.

Security Code

This telephone has an internal security code with 64,000 possible combinations. Whenever you connect or reconnect the A/C adaptor, the code is randomly set to a new combination.

Resetting the Security Code and Channel Information

Communication between the Handset and the Base Unit may not be possible in any of the following situations:

1. After a power failure.
2. After relocating the Base Unit by disconnecting the AC Adaptor.
3. After replacing the Handset battery.

To reset, place the Handset with the power switch in the ON position on the Base Unit for 2 to 5 seconds.

Multi-Channel Access

Your cordless telephone lets you select a channel from the 10 frequencies available to transmit signals between the Base Unit and the Handset. When you notice interference from other cordless telephones, change to another channel by pressing the SCAN button on the Handset.

IMPORTANT

We strongly suggest that you use a power surge protector with this product.

HELP LINE 1-800-338-1694

Recharging the Battery

Battery Type

Use only the following type and size battery pack:

Cordless Telephone Battery Pack
3.6V, 270mAh
SANYO, Model 3N-270AA



This battery pack is available through:
U.S. Electronics Service Center
16 West 25th Street
New York, NY 10010
1-800-828-5208

Recharging the Battery Pack

The nickel cadmium (NiCad) batteries in the Handset can be recharged many times using the charger built into the Base Unit. The batteries can be charged with the Handset in either of two positions.

1. Upright in the Base Unit.
2. Horizontal (flat) in the Base Unit.

Charge the batteries at least once every 90 days of non-use to avoid battery failure. When the battery pack can no longer be charged, replacement of the battery pack will be necessary.

The battery used in your telephone may develop a condition known as "MEMORY". This causes rapid discharging of the battery and a short charge span. If your battery is not holding a charge and you believe it has developed a memory condition:

- A. Discharge the battery by leaving the Handset off the Base Unit in the ON position (Stand-by mode) for a period of at least 12 hours until battery is dead and there is no longer a dial tone.
- B. Recharge for a full 12 hours according to the outlined instructions.

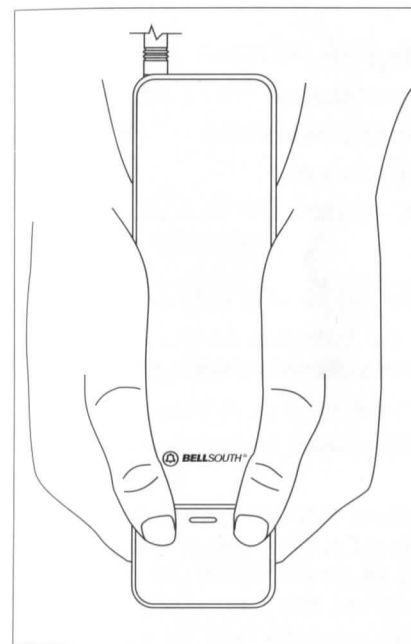
HELP LINE 1-800-338-1694

Changing the Battery Pack

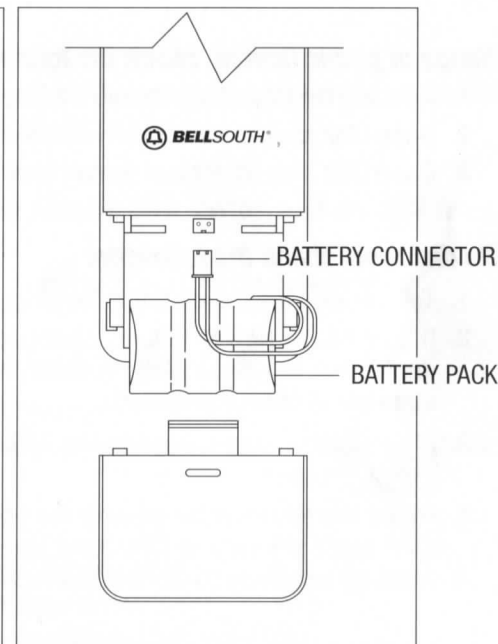
The battery pack provides power for the Handset of your cordless telephone.

To Replace the Battery Pack

1. While pressing down on the battery compartment cover, slide it down to remove it.
2. Pull out the battery connector and remove the battery pack.
3. Plug the new battery pack into the battery connector.
4. Slide the Handset battery compartment cover firmly into place in its closed position.
5. Before use, charge the new batteries for a full 12 hours.



BATTERY COMPARTMENT
IN HANDSET



BATTERY COMPARTMENT COVER

IMPORTANT

The product you have purchased contains a rechargeable battery. The battery is recyclable. At the end of its useful life, under various state and local laws, it may be illegal to dispose of this battery into the municipal waste stream. Check with your local solid waste officials for details in your area for recycling options or proper disposal.